

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 07<sup>th</sup> day of August 2018**

**C.G.No:83/2018-19/Nellore Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

**Between**

S.K.Abdur Rahim,  
C/o Masjid .A.Mahaboobiya,  
A.Block,  
Vengala Rao Nagar,  
Nellore –Dist.

Complainant

**AND**

1. AAO/ERO/Town-I/Nellore  
2. AE/Industrial Estate/Nellore  
3.ADE/Nellore Town -I  
4. DE/Nellore

Respondents

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**ORDER**

1. Complainant Sri SK Abdur Rahim filed a petition in this Forum for:
  1. Change of category for the service number 311210021205 from category 7A to category 7B.
  2. Refund of excess amount paid by him from 2013 to 2014 and adjust the amount in the future bills.
2. Respondent No.1 in his written submission to the forum submitted that the change of category from 7A to 7B was affected on 31-5-2018 since the complainant is utilising the supply for religious purpose as per the tariff.
3. The complainant bill was revised from 4/2013 to 5/2018 and an excess amount of Rs. 39,372/- was credited to the service number 3311210021205.
4. Complainant also expresses satisfaction for resolving of his grievance by the Respondents when he was contacted over phone by the Forum on 25.07. 2018 at 11: 30 A. M.

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**DESPATCHED**  
DATE 10/8/18

5. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07<sup>th</sup> August 2018.

Sd/- Sd/- Sd/- Sd/-  
**Member (Finance) Member (Technical) Independent Member Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters . Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.